This figure shows a breakdown of users who accessed ICER compute services:

77 users accessed the developer nodes to submit jobs to the queue.

791 interactive users utilized only ICER developer nodes to do their work. This includes users who:
- Only need access to software (e.g., Matlab, Mathematica)
- Are still in the software development process and have not submitted a job
- Find development nodes sufficient for their research.
COMPARISON BETWEEN NUMBER OF USERS USING ICER SUPPORT AND COMPUTE SERVICE

1200

133

45

COUNT OF UNIQUE USERS ACCESSING DEVELOPMENT NODES

On a typical day, the scheduler processes approximately 152,294 jobs. This includes jobs that are queued, jobs that start, and jobs that end. Put in another way, the scheduler manages approximately 106 jobs per minute.
TICKET ACTIVITY SUMMARY

254 Tickets Created
311 Tickets Updated
230 Tickets Resolved
7 Open Tickets

TICKET MESSAGE SUMMARY

790 Total Users’ Messages
351 Total ICER’s Messages

TICKET RESOLUTION DATA

- Messages answered within 5 hours: 35.27%
- Messages answered within 5 - 12 hours: 9.59%
- Messages answered within 12 hours - 24 hours: 13.36%
- Messages answered within 24 hours - 2 day: 10.62%
- Messages answered in more than 2 days: 35.62%

292 Messages answered in Oct.

NOVEMBER TOPIC OF THE MONTH

AN EVEN EASIER WAY TO WRITE AND RUN CODE ON THE HPCC WITH BROWSER-BASED VS CODE

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