This figure shows a breakdown of users who accessed ICER compute services:

- **608 users accessed the developer nodes to submit jobs to the queue.**
- **1,106 interactive users utilized only ICER developer nodes to do their work.** This includes users who:
  - Only need access to software (ex. Matlab, mathematica)
  - Are still in the software development process and have not submitted a job
  - Find development nodes sufficient for their research.

**New User Accounts created in April**: 90
COMPARISON BETWEEN NUMBER OF USERS USING ICER SUPPORT AND COMPUTE SERVICE

On a typical day, the scheduler processes approximately 314,784 jobs. This includes jobs that are queued, jobs that start, and jobs that end. Put in another way, the scheduler manages approximately 219 jobs per minute.
ICER SERVICE REPORT

April 2023

TICKET ACTIVITY SUMMARY

Tickets Created: 250
Tickets Updated: 349
Tickets Resolved: 255
Open Tickets: 12

TICKET MESSAGE SUMMARY

Total Users’ Messages: 739
Total ICER’s Messages: 400

Tickets Created: 250
Tickets Updated: 349
Tickets Resolved: 255
Open Tickets: 12

MAY TOPIC OF THE MONTH

CLAIRE KOPENHAFER
ICER Research Consultant

CHANGES TO SRUN FOR JOBS WITH MULTIPLE CPUS PER TASK

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